



Klimaïre Products, Inc. - LIMITED WARRANTY

Packaged Terminal Air Conditioner (PTAC) – Packaged Terminal Heat Pump (PTHP)

Klimaïre Products, Inc. (KLIMAIRE) warrants to the original purchaser its Packaged Terminal Air Conditioner (PTAC) / Packaged Terminal Heat Pump (PTHP) against defects in materials or workmanship under normal use and maintenance during the warranty period. The warranty period commences on the date of original purchase from Klimaïre.

KLIMAIRE will at its option repair or replace free of charge any functional part(s) that fail(s) due to defects in material or workmanship. The replacement part(s) can be a new or remanufactured part(s) as provided at Klimaïre sole option, and these parts are warranted for the remainder of the original warranty period, while the unit remains at the original installation site. This warranty is not assignable or transferable to any subsequent purchaser or user.

FIRST THRU SECOND YEAR COVERAGE ENTIRE UNIT - During the first two years from purchase date, Klimaïre will repair or replace free of charge any defective part(s) that fail(s) under normal use that proves to be defective due to materials or workmanship. Parts covered are factory installed: unit fan motors, unit blower wheels or fans, unit thermistors, circuit boards, transformers and relays, unit heaters, reversing valve solenoid, unit power cord and unit capacitors. All defective part(s) shall be returned to Klimaïre in exchange for the replacement part(s), and it becomes property of Klimaïre.

THIRD THRU FIFTH YEAR PARTS AND ON SEAL REFRIGERATION LIMITED WARRANTY — During the 3rd through 5th year from purchase date will repair any refrigerant leaks caused by defects in workmanship or material of the PRIMARY SEALED SYSTEM, KLIMAIRE will repair or replace any portion of the evaporator coil, condenser coil, compressor, reversing valve (Heat Pump Units) or connecting tubing that proves to be defective in workmanship or materials. This service includes refrigerant charge.

OPTIONAL EXTENDED LIMITED WARRANTY. – This optional extended warranty may be available for this product thru your supplier. Please check for availability and coverage for your state.

Klimaïre reserves the right to impose an inspection charge and/or restocking fee in cases in which parts or equipment has been improperly returned and / or as being under warranty. Check, test and start by an experience person are the responsibility of the installer contractor. These responsibilities shall include physically operating each unit in both heating and cooling modes and correcting any minor deficiencies noted, since occasionally wires or components may become disconnected from their bases as a result of rough handling during transportation which causes improper functioning of the unit. If the date of purchase cannot be verified, the warranty period begins 90 days after the date of manufacture indicated by 12th to 16th digits of the unit serial number. Any part replaced under this warranty is warranted for the unexpired portion of the original warranty term, and a warranty part can only be replaced once over the duration of the warranty period.

THIS WARRANTY DOES NOT INCLUDE LABOR OR ANY OTHER COSTS INCURRED FOR SERVICING, REPAIRING, REMOVING AND TRANSPORTATION OF THE UNIT TO AND FROM THE SERVICE CENTER AND THE INSTALLATION CHARGES; SHIPPING OR HANDLING OF EITHER DEFECTIVE, OR REPLACEMENT PARTS, OR COMPLETE UNIT.

THIS LIMITED WARRANTY APPLIES only to PTAC / PTHP while unit remains at the site of the original installation and if the unit is installed by a licensed HVAC technician under applicable local and state laws and who installed the unit in accordance with KLIMAIRE instructions and in compliance with applicable local installation and building codes and good trade practices.

WARRANTY EXCLUSIONS AND LIMITATIONS

WE ARE NOT RESPONSIBLE FOR:

- a) Operating the product in a corrosive atmosphere containing chlorine, fluorine, or any other damaging chemicals, or corrosive coastal environment.
- b) Oxidation, corrosion, water, water condition, freezing, fire, accidents, or any other abnormal environmental conditions.
- c) Installation, alteration, repair or service and operation of the product in a manner contrary to the instructions of the manufacturer.
- d) Warranty coverage of accessories such as wall thermostat, wall sleeve, back grilles, etc.
- e) Service trips to deliver, pick up, install, instruct, replace fuses and power cords, and connect wiring or plumbing, resetting of circuit breakers, or correct unauthorized repairs.
- f) Failure or damages due to floods, winds, accidents, lightning, failure to start due to voltage conditions, blown fuses, open circuit breakers or any other damages due to the inadequacy or interruption of electrical services, power surges, or other acts of God.
- g) Failure or damages due to installation and operation of the product in a manner contrary to the instructions of the manufacturer including any abuse or wrong application of the product.
- h) Improper or deferred maintenance or failure to provide proof of proper maintenance such as failure to clean coils, change/clean air filters, etc., or any product damaged by excessive physical stress according to the manufacturer's instructions.
- i) Repairs required as consequence of any misapplication, abuse, improper maintenance or operation, accident, negligence, misapplication of the products or components, and lack of servicing.
- j) Defects, failures or damage due to the use of any attachment, accessories or components contrary to manufacturer's recommendations, or other conditions beyond the control of Klimaïre.
- k) Labor or other costs incurred for diagnosing, repairing, removing, installing, shipping, servicing or handling or either defective and/or replacement parts or new units, and lubrication.
- l) Freight or handling damages.
- m) This limited warranty also excludes all costs of installation, disconnection or dismantling the product, parts used in connection with normal maintenance such as filters or belts and owner-required maintenance that are responsibility of the owner, any refrigerant charges, disposal or recovery of refrigerants. Consult the instructions enclosed with the product for information regarding recommended maintenance.
- n) Units installed outside the USA and Canada.

TO REGISTER YOUR PRODUCT PLEASE VISIT www.Klimaïre.com

YOUR ONLY REMEDIES ARE PROVIDED IN THIS LIMITED WARRANTY. ANY EXPRESS WARRANTY NOT PROVIDED HEREIN, AND ANY REMEDY WHICH, BUT FOR THIS PROVISION, MIGHT ARISE BY IMPLICATION OR OPERATION OF LAW, IS HEREBY EXCLUDED AND

DISCLAIMED. THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR ANY PARTICULAR PURPOSE ARE EXPRESSLY LIMITED TO A TERM OF ONE YEAR FROM THE DATE OF ORIGINAL INSTALLATION. UNDER NO CIRCUMSTANCES SHALL KLIMAIRE BE LIABLE TO THE OWNER OR ANY OTHER PERSON FOR ANY INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES IN CONNECTION WITH THIS PRODUCT, WHETHER ARISING OUT OF BREACH OF WARRANTY, BREACH OF CONTRACT OR OTHERWISE.

Some States of the U.S.A. allow limitations on how long an implied warranty last or do not allow the exclusion or limitation of incidental, special or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state in the U.S.A. This warranty is not transferable.

HOW TO OBTAIN WARRANTY PARTS – 1) First contact your installer who installed the product for you, then contact your point of purchase. 2) Provide proof of purchase when requesting warranty parts. 3) If a warranty part is required to be shipped the defective part must be available to Klimaïre in exchange for the replacement part and shipping and handling must be pre-paid to Klimaïre designated point of return. If the part cannot be returned for exchange bill and credit method shall be applied, and the defective part must be returned within 14 days of receipt of the replacement part.

For warranty service or customer support:

Klimaïre Products, Inc. Attn: Customer Service
2190 NW 89 Place – Doral, FL 33172
Phone: 1-800-281-COOL (2665)
Email: customerservice@klimaïre.com

Please Keep This Information With Your Copy of the Klimaïre Registration Form

Important Information

Dealer Name

Phone number

Installer's name

Phone number

Installation date

Model & Serial Numbers

Model Number

Serial Number